



EMPLOYMENT OPPORTUNITY

Technical Warranty Advisor

Fort McMurray, AB – Western Region
Reference Number: TWA-14540-090327

SMS Equipment Inc. supplies equipment parts and service to the **construction, forestry and mining** industries and **utility** product users. It was created to provide customers with integrated solutions and to expand our service capabilities as a **nationwide** organization.

The Role:

Our Fort McMurray Branch (63 North) currently requires a Technical Warranty Advisor. Reporting to the Reliability Manager, this position is responsible for the researching, gathering and analysis of the data for warranty claims and preparing reports on the Komatsu equipment. Some responsibilities include, but are not limited to:

- Researching and preparing the information to ensure the warranty claims are completed accurately and on a timely manner.
- Coordinating and monitoring the Komatsu components.
- Monitoring and documenting daily activities of the Komatsu units.
- Reconciling monthly equipment availabilities.
- Monthly reporting.
- Communicating with Technical Supervisors, customers and employees.

Qualifications:

- Mechanical or Industrial Engineering degree or related education/training.
- 1-2 years of mining industry experience is preferred; however, recent graduates will be considered.
- Excellent written and verbal communication skills.
- Ability to build strong rapport with internal and external customers.
- Strong planning and organizational skills.
- Excellent working knowledge of related computer software applications.

*This is a very exciting time to be a part of SMS Equipment Inc. We are one of the largest Komatsu dealers in the world and believe our continued growth is a result of our highly skilled and engaged employees who deliver **excellence** in the workplace. If you are interested in working for a very dynamic company where your input, your ideas and your participation is valued, apply today. Our growth means **your success**.*

We subscribe to the equal access to employment program.

Closing Date: April 13th, 2009

Apply today

Qualified applicants are invited to submit their resume by e-mail or fax, quoting reference number: **TWA-14540-090327**, to:

E-mail: jobs@smsequip.com
Fax: 780-743-2787

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