

## Shop Supervisor

Fort McMurray, AB – Western Region  
Reference Number: SS-13320-090422

*SMS Equipment Inc. supplies equipment parts and service to the **construction, forestry and mining** industries and **utility** product users. It was created to provide customers with integrated solutions and to expand our service capabilities as a **nationwide** organization*

### The Role:

Reporting to the Service Manager, the Shop Supervisor is responsible for:

- Providing a safe, efficient and economical operation of daily shop and field maintenance.
- Building and maintaining customer relationships with a focus on satisfying customer needs and requirements while working with customers to resolve product and service issues.
- Establishing mechanical maintenance and repair practices while ensuring compliance with safety regulations and requirements.
- Assisting in planning of work, forecasting and monitoring parts usage.
- Maintaining equipment specification conformity.
- Ensuring all documentation is supplied in a timely fashion for warranty claims.
- Assisting in the implementation of company policies and procedures.
- Managing schedules, controlling costs, establishing manpower levels, and maintaining accurate records.
- Supervising, training and developing trades people.

### Qualifications:

- Certified Heavy Equipment Technician.
- Minimum of 5-6 years experience with construction and forestry equipment.
- Capable of conducting independent evaluation, selection, adaptation and modification as required.
- Excellent communication skills with the ability to build a strong rapport with our customers.
- Excellent computer skills. (MS Excel, Project and Word)
- Previous Supervisory experience is an asset.

### Schedule:

This position is on a 7 X 7, 12 hour day shift rotation but depending on business requirements, the schedule may change. Night shift will be required.

*This is a very exciting time to be a part of **SMS Equipment Inc.** We are one of the largest Komatsu dealers in the **world** and believe our continued growth is a result of our highly skilled and engaged employees who deliver **excellence** in the workplace. If you are interested in working for a very dynamic company where your input, your ideas and your participation is valued, apply today. Our growth means **your success.***

Apply today

Qualified applicants are invited to submit their resume by e-mail or fax, quoting reference number **SS-13320-090422**, to:

E-mail: [jobs@smsequip.com](mailto:jobs@smsequip.com)  
Fax: 780-790-6034

SMS Equipment Inc.  
310 MacKenzie Blvd  
Fort McMurray, AB  
T9H 4C4