



## EMPLOYMENT OPPORTUNITY

### Service Warranty Supervisor

Fort McMurray. 63 North – Western Region  
Reference Number: SWS-14520-091210

*SMS Equipment Inc. supplies equipment parts and service to the **construction, forestry and mining** industries and **utility** product users. It was created to provide customers with integrated solutions and to expand our service capabilities as a **nationwide** organization.*

Reporting to the Reliability Manager, the Service Warranty Supervisor provides technical support services as they relate to warranty and service functions.

#### The Role:

- Ensuring warranty claims are accurate and complete while meeting tight deadlines.
- Maintaining and logging work orders.
- Attending all work in progress meetings to advise warranty vendors on the status of each work order.
- Completing warranty claims as requested by Management.
- Maintaining a safe and clean working environment by developing and enforcing procedures, rules and regulations.
- Ensuring employees are trained in their assigned tasks while following company policies and procedures.

#### Qualifications:

- Komatsu equipment knowledge is required.
- Above average organizational skills.
- Excellent verbal communication and time management skills.
- Journeyman Heavy Equipment Technician certificate is preferred.
- Service Writer experience is an asset.

*This is a very exciting time to be a part of **SMS Equipment Inc.** We are one of the largest Komatsu dealers in the **world** and believe our continued growth is a result of our highly skilled and engaged employees who deliver **excellence** in the workplace. If you are interested in working for a very dynamic company where your input, your ideas and your participation is valued, apply today. Our growth means **your success**.*

Apply today

Qualified applicants are invited to submit their resume by e-mail or fax, quoting reference number **SWS-14520-091210**, to:

E-mail: [jobs@smsequip.com](mailto:jobs@smsequip.com)  
Fax: 780-451-2646

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