



EMPLOYMENT OPPORTUNITY

Service Manager – Truck Shop, Truck Field Support and Tracks

Fort McMurray, 63 N. – Mining Division
Reference Number: SM-14520-081124

*SMS Equipment Inc. supplies equipment parts and service to the **construction, forestry and mining** industries and **utility** product users. It was created to provide customers with integrated solutions and to expand our service capabilities as a **nationwide** organization.*

Reporting to the Branch Manager this position plans, organizes and directs through functional area Supervisors, the service operations of the truck shop, truck field support and tracks. This position is responsible for driving results by developing and managing short and long term planning strategies, processes and events that foster a positive experience for internal and external customers. This position will work closely with the Service Manager of Welding, Shovels and Machining.

Other duties for this position include:

- Developing and maintaining effective communications and relationships with customers and manufacturer representatives to optimize equipment availabilities and operating costs.
- Leading a team of service professionals, ensuring the team direction supports objectives and maximizes internal and external customer experience.
- Working closely with other departments within SMS Equipment to ensure optimization of resources and to ensure a highly trained and competent workforce.
- Supporting the maintenance and continuous improvement of the mining division's Quality Management System.
- Ensuring work orders are closed and invoiced correctly and in a timely manner.
- Providing a safe work environment by enforcing safety policies and participating in site specific safety programs

You possess a post secondary trade and related education/training with 10 + years of mining industry experience. A combination of education and experience may be considered. You will have extensive experience in the servicing of mining equipment with the technical expertise for the products sold and serviced by SMS Equipment. You will have excellent communication skills, both written and verbal with the ability to build strong rapport with our customers and manufacturers. You will have demonstrated experience in leadership and supervision. You will have familiarity working with a variety of trades and possess strong planning and organizational skills. You will need a good working knowledge of related computer software applications.

*This is a very exciting time to be a part of **SMS Equipment Inc.** We are one of the largest Komatsu dealers in the **world** and believe our continued growth is a result of our highly skilled and engaged employees who deliver **excellence** in the workplace. If you are interested in working for a very dynamic company where your input, your ideas and your participation is valued, apply today. Our growth means **your success**.*

Apply today

Qualified applicants are invited to submit their resume by e-mail or fax, quoting reference number **SM-14520-081124** to:

E-mail: jobs@smsequip.com
Fax: (780) 743-2787

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