



EMPLOYMENT
OPPORTUNITY

Product Support Manager

Val d'Or, Eastern Region

Reference No: #DSP-15720-090615

SMS Equipment Inc. supplies equipment parts and service to the **construction, forestry and mining** industries and **utility** product users. It was created to provide customers with integrated solutions and to expand our service capabilities as a **nationwide** organization.

The principal responsibilities are to achieve the service and the parts departments goals while respecting policies and procedures.

The Role:

The successful candidate will manage both service and parts team. This person will assist with the annual budget, ensure productivity objectives are met and be responsible for controlling invoicing and guarantees. The manager will work in conjunction with manufacturers, while providing exceptional customer service.

Qualification:

- Must have a diploma in Heavy Equipment Repair or equivalent studies;
- 10 years of pertinent experience including management and supervision experience;
- Bilingual in both French and English
- Computer literate (Word, Excel)
- Excellent customer service and organizational skills

*This is a very exciting time to be a part of **SMS Equipment Inc.** We are one of the largest Komatsu dealers in the **world** and believe our continued growth is a result of our highly skilled and engaged employees who deliver **excellence** in the workplace. If you are interested in working for a very dynamic company where your input, your ideas and your participation is valued, apply today. Our growth means **your success**.*

We subscribe to the equal access to employment program

Apply today

Qualified applicants are invited to submit their resume, quoting competition number **DSP-15720-090615**, to:

E-mail: cv@smsequip.com

Fax: (514) 636-0564

SMS Equipment
1945, 55^e avenue
Dorval, Qc
H9P 1G9

www.smsequip.com