



EMPLOYMENT
OPPORTUNITY

IT Support Specialist

Regional office, Eastern Region
Reference No: TI-15350-091030

SMS Equipment Inc. supplies equipment, parts and service to the **construction, forestry and mining** industries and **utility** product users. It was created to provide customers with integrated solutions and to expand our service capabilities as a **nationwide** organization.

This position will join the current group that is responsible for the IT Support by participating as a core member of the SMS Equipment Help Desk.

The Role:

- Provide IT support by phone, e-mail or onsite
- Provide user training
- Manage user accounts and verify access logs
- Install, maintain and repair Windows XP workstations
- Produce management reports from the ERPs for the users
- Update the catalogues and data provided by our heavy equipment manufacturers
- Assist all network related tasks

Qualifications:

- Information Technology degree
- 2 to 5 years experience in a similar role
- MCP and/or A+ certification
- Expertise with Ms-Windows XP, Ms-Office (including Access), Crystal Reports
- Bilingual (written and spoken)
- Focussed on customer service, team-oriented, self-motivated and directed
- Available to provide off-hours emergency support (cellular), on rotation

*This is a very exciting time to be a part of **SMS Equipment Inc.** We are one of the largest Komatsu dealers in the **world** and believe our continued growth is a result of our highly skilled and engaged employees who deliver **excellence** in the workplace. If you are interested in working for a very dynamic company where your input, your ideas and your participation is valued, apply today. Our growth means **your success**.*

We subscribe to the equal access to employment program

Apply today

Qualified applicants are invited to submit their resume, quoting competition number **TI-15350-091030**, to:

E-mail: cv@smsequip.com

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