



EMPLOYMENT
OPPORTUNITY

**Customer Service Representative,
Parts Service**

**Havre St-Pierre, Eastern Region
Reference No: #RSC-15815-091222**

SMS Equipment Inc. supplies equipment parts and service to the **construction, forestry and mining** industries and **utility** product users. It was created to provide customers with integrated solutions and to expand our service capabilities as a **nationwide** organization.

The objective of the position is to propose & sell required parts to our customers so they can repair and do maintenance on their equipment.

The Role:

- Promote, sell parts and insist on added value of SMS Equipment parts and products distributed by SMS Equipment to internal & external customers
- Preparing part estimates and proposals according to the customer requests
- Promote genuine, exchange (remain), used & alternate parts
- Process invoices and credits for parts returned
- Follow up on open documents & ensure parts are shipped before confirming the invoice
- Return all parts & core components to suppliers

Qualification:

- High school diploma or equivalent experience
- Bilingual: French and English, an asset
- Knowledge of the heavy equipment and/or mechanic
- Computer literate (Word, Excel)
- Minimum of three (3) years experience in a similar position
- Excellent customer service and organizational skills, able to work with minimal supervision

*This is a very exciting time to be a part of **SMS Equipment Inc.** We are one of the largest Komatsu dealers in the **world** and believe our continued growth is a result of our highly skilled and engaged employees who deliver **excellence** in the workplace. If you are interested in working for a very dynamic company where your input, your ideas and your participation is valued, apply today. Our growth means **your success**.*

Apply today

Qualified applicants are invited to submit their resume, quoting competition number **RSC-15815-091222**, to:

E-mail: cv@smsequip.com
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